

Q1. What is the online bank account opening service for minors?

- A minor customer can open a current account with Bank Albilad within a few minutes without the need for the minor customer or his guardian to visit the branch
- without the need to sign any document to open the account.

Q2. What are the types of bank accounts that a minor customer can open digitally?

- At the moment, he/she can open a current account in Saudi riyals only

Q3. Can a minor customer open an additional bank account?

- A customer under the age of 18 cannot open an additional account

Q4. What are the categories that can open an account online?

- Individual customers who are Saudi minors, provided that they have a valid ID
- Individual customer who are Non-Saudi minor, provided that they have a valid residence card
- It is not possible to open an account for the following categories:
 - The displaced tribes
 - The Empty Quarter tribes
 - The Gulf states

Q5. What are the conditions for opening a bank account for minors online?

- customer age should be between 15 to 18 Hijri calendar
- The customer must have an independent ID
- The customer must have a registration in the Saudi national address service or be added in the national address of the guardian
- Registering the customer's guardian's ID number
- The customer's guardian must have a registration in the Saudi national address service

Q6. What are the documents required after opening the account?

- There are no documents required before or after opening the account online

Q7. What are the services provided for the account that was opened through Albilad website?

- Register in Albilad Net and Albilad application for smart devices and benefit from banking services
- Issuance of a digital mada card immediately
- Issuing a plastic mada card and sending it to the customer's address (you can request it through the Albilad application or Albilad Net.
- Possibility to make SADAD payments / Ministry of Interior
- The possibility of transferring to local banks
- In addition to a wide range of other banking services

Q8. What are the steps for opening a bank account for minors online?

- Minor customer logs on to the bank's website www.bankalbilad.com.sa
- the customer selects the "bank accounts" icon and then chooses the "current account"
- Chooses the icon "Apply to open your account now"
- Enters the minor ID number, mobile number and Hijri date of birth
- Enters the guardian the ID number and date of birth
- The verification code will be sent to the minor customer's mobile phone.
- The customer enters the verification code in the designated field.
- Click on the login icon at the bottom of the page.
- The customer fills out the account opening form, including a form for the guardian's information.
- After completing the form, the customer will click on the "Send" option.
- The account opening request will be sent to (Absher) for the guardian to approve the account opening.
- Choose the Approved method (Absher) or approve it by using FingerPrint from the nearest ATM has the service.
- A welcome message is sent to the minor customer's mobile phone and e-mail, including his account number with the bank.

Q 9. What address is required to be registered during the account opening process?

The system displays the national address registered with Saudi Post

Q10. How can I request a mada card and how to send it?

The system will issue an instant digital mada card to the customer, which can be used on Apple Pay or Mada pay, and it can also print a plastic card from nearest Bank Albilad ATM has the card printing service.

Q 11. What is the value of the mada card issuance fees for a minor customer?

There are no fees for issuing the card for the first time

Q12. What is the value of deliver card to the customer?

No fees for card delivery to customer

Q 13. How can the customer obtain the password for the mada card?

After the customer receives the mada card through the delivery company, the customer can Set a PIN number for it by visiting the nearest Bank Albilad ATM.

Q 14. What is the procedure to be followed when the customer completes the account opening but has not verified the account through Absher services?

- The system sends an authentication request to "Absher" for the guardian of the minor customer, and it is valid for a period of 15 days, and in the event that the guardian of the minor customer does not approved the account opening process, the Absher system will cancel the account opening request.